



Simple Mobile Cloud App

Field Sales Training Flash

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What is it?

It's a new app that provides **50GB of Cloud Storage** to Simple Mobile customers on the \$60 Unlimited Plan at no additional charge.

Features

- **Backup** and sync content across multiple devices.
- **Organize** media into albums and playlists.
- **Browse** activity feed and favorite memories.
- **Cast** videos and music directly to a Chromecast or Apple TV.
- **Print** photos and gifts (for an additional fee).

To get started, customers download the Simple Mobile Cloud app from the Google Play Store or Apple Store and follow the instructions to create their account.

What Content is Saved to the Cloud?

- Photos
- Documents *
- Videos
- Music *
- Contacts
- Texts & Call Logs *

* *Android Only*

Who can use Simple Mobile Cloud?

Simple Mobile customers with an active \$60 Unlimited Service Plan.

What happens if the customer switches to a different Simple Mobile device?

After downloading the app to their new device and logging in to their account, the customer can select the Cloud content they would like to sync to their new device.

What happens to Cloud content if users switch to a different Service Plan, or if their account becomes inactive?

After the Service End Date or the Cycle End Date of their \$60 plan, users have a 45-day grace period (extended to 120 days for a limited time) to download their content. If they do not resume service during this time, their Cloud account will be permanently deleted.

Learn more at SimpleMobile.com/cloud