

Ingenico Parts & Product IDs

Every store should have a main unit, stylus, a USB cord, and power cord. They should be affixed to the Walmart Mobile desk/counter on a mounting stand close to the wireless activation kiosk.



Walmart Mobile (aka Connection Center) Ingenico Card Swipe Hardware

- 1 should be attached to each activation kiosk
- Each should be plugged into power and into the activation kiosk MPT/computer
- Screen should scroll with the Walmart Mobile logo if plugged into power

Item	Product ID
Ingenico iSC250	100564921
Ingenico iSC250 Kit (includes stylus & power cord)	100581387
Stylus Pen	100557127
USB Cable	100581527
Power Supply	100581528
Debit Card Reader Stand with Adaptor Plate	100538683
Debit Card Reader Adaptor Plate	100558024
Mounting Studs	100579910



All-in-One Kiosk



Kiosk with Separate Components



Ingenico Card Swipe Unit

Support Phone Numbers

Walmart HARDWARE: (700) – WAL – MART option 2

Walmart SYSTEM: (700) – 258 – 0009

Troubleshooting

The unit will not power on.

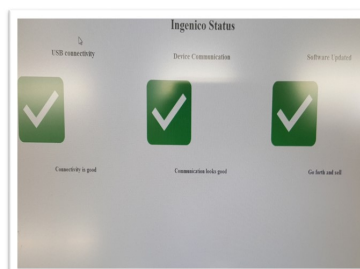
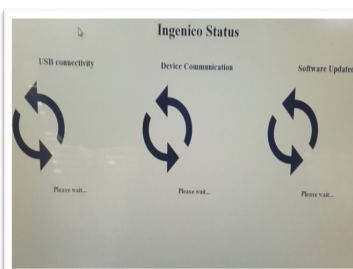
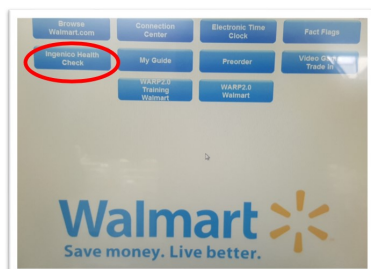
The unit has one cord that plugs into its back that supplies both power and USB signal. The cord splits, one ending in a USB and the other in a socket for the power adaptor



The socket must be connected to the power cord. Please check to make sure the plug is in an outlet and the end is plugged into the socket on the cord coming from the back of the Ingenico unit.

It may be helpful to use some electrical tape and wrap around the connection in order to

Ingenico Health Check Test



Walmart Mobile
Ingenico Card Swipe Installation



Step 1: Connect power cable to cord from rear of Ingenico unit



The cord coming from the rear of the unit splits in two: one end is for power, the other end is for USB connection to the computer.

The power cord joins the cord coming from the rear of the unit by a small socket. The socket must be connected to the power cord.

Step 2: Connect power cord to a power outlet



Step 3: Connect USB card to the activation kiosk computer

Attempt to use a rear USB 2.0 port (noted by the symbol). If no 2.0 port can be found, use a USB 3.0 port (noted by the symbol). Do not use any front USB port if possible.



Walmart Mobile
Ingenico Card Swipe Hardware



Overview

Ingenico credit/debit card readers are installed on all Walmart Mobile wireless activation kiosks.

They should be affixed to the Walmart Mobile desk/counter on a mounting stand close to the wireless activation kiosk.

The Ingenico hardware is used to capture customer credit card information for the SmartPay Leasing Program.

Ingenico Parts & Product IDs



All parts are orderable via GNFR on the Walmart e-Systems order site. Product list for replacement:

Item	Product ID	Cost
Ingenico ISC250	100564921	\$208.00
Ingenico ISC250 Kit (includes stylus & power cord)	100561387	\$221.00
Stylus Pen	100557127	\$11.00
USB Cable	100581527	\$11.00
Power Supply	100581526	\$10.00
Debit Card Reader Stand with Adaptor Plate	100538663	\$24.31
Debit Card Reader Adaptor Plate	100558024	\$15.30
Mounting Stand	100579910	\$1.65

Walmart Mobile
Ingenico Card Swipe Installation



Ingenico Hardware Components



Installation & Hook-up

The unit has one cord that is hardwired into its base. This one cord provides both power and the USB hookup to the activation kiosk computer.

There are ports for the stylus, a headset jack, and another unused device.



Walmart Mobile
Ingenico Card Swipe Installation



Step 1: Connect power cable to cord from rear of Ingenico unit

